Terms and Conditions

Telfast Cash Back Terms & Conditions ("Conditions of Claim")

OPELLA HEALTHCARE PTY LTD ABN 43 076 651 959, 87 Yarraman Place, Virginia QLD 4014, Australia.

Promotion Period:
Start Date: 9/07/26
End Date: 31/12/26 at 11:59PM AEDT.

All claims must be received by the Promoter before 02/01/27 at 11:59 pm AEDT.

Eligible Claimants:
To be eligible to claim the Cash Back, the claimant must be an Australian resident who is 18 years or over that has purchased a participating Telfast Product as specified on page 2 of these Conditions of Claim ("**Participating Products**") from Chemist Warehouse stores ("**Participating Retailer**") displaying advertising for this Promotion during the Promotional Period ("**Qualifying Transaction**").

How To Claim:

To claim the Cash Back, the Eligible Claimant must complete the following:

a. Purchase a Participating Product from a Participating Store (including their online stores) within Australia during the Promotional Period;

b. Visit www.telfast.com.au/cashback and complete the online claim form by:
   i. providing your name, email address, residential address, mobile number, date of purchase, store of purchase, product purchased; and
   ii. nominate to receive cash back via EFT (by providing an Australian bank account BSB and Account Number), PayPal payment (by providing the email address linked to their PayPal account) or Vault Pays-enabled Prepaid Mastercard® (which will be sent via SMS to the mobile number provided);

c. Upload a scanned, legible image of the original receipt for the purchase of the Participating Product, including the date of purchase.

d. Claims must be received no later than above date given to claim. Claims are deemed to be received at the time they are received by the Promoter and not at the time of submission by the Eligible Claimant.

It is the responsibility of the claimant to check that the bank details, Pay Pal details and personal details (as applicable) provided are correct to ensure the Cash Back can be provided. The Promoter will not be responsible for a failure of the claimant to provide correct details. An Eligible Claimant may forfeit the right to the Cash Back if incorrect details are provided, illegible or details provided are mistakenly incorrect and linked to the wrong

account. The Promoter recommends that the claimant checks all details provided on the claim form are correct before submitting.

Proof of Purchase:
The Eligible Claimant must retain proof of purchase of the Participating Products. The proof of purchase required is an original receipt for the Qualifying Transaction.

Participating Products:	• Telfast 180mg 100s
Claims Permitted:	There is a limit of one (1) claim for the purchase of a single Participating Product per person and per household during the Promotional Period (subsequent Product purchases will not be eligible). There is also a limit of one (1) claim per purchase receipt. Claimants who attempt to use multiple household mailing addresses to claim will be ineligible to claim.

Cash Back Description	**Number of this Cash Back**	**Value (per Cash Back)**	**eligibility**	**Conditions**
The Cash Back for persons who purchase Telfast 180mg 100s is $7.00. The $7.00 will be paid either via bank transfer, Paypal or Vault Pays-enabled Prepaid Mastercard® (depending on option selected by the claimant when submitting the claim).	1 per Eligible Claimant (subject to claim restrictions above)	AUD$7.00	Online Claim	No part of this Cash Back is exchangeable or transferable.

1. The Eligible Claimant agrees and acknowledges that they have read these Conditions of Claim (and Schedule) and that claiming a Cash Back in the Promotion is deemed to be acceptance of these Conditions of Claim (and Schedule). Any capitalised terms used in these Conditions of Claim have the meaning given in the Schedule, unless stated otherwise. Offer not valid in conjunction with any other offer.
2. The Promotion commences on the Start Date and ends on the End Date ("Promotional Period"). Claims are deemed to be received at the time of by the Promoter and not at the time of transmission or deposit by the Eligible Claimant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
3. Valid and eligible claims will be accepted for Qualifying Transactions made during the Promotional Period listed above.
4. Any questions regarding the promotion or claim process can be submitted via email to support@telfastcashback.com.au or via phone at 1800 018 605. The customer support phone line is open from 9am to 5pm Monday to Friday, excluding NSW public holidays.
5. Employees (and the immediate family members) of agencies/companies directly associated with the conduct of this Promotion, Participating Stores, the Promoter, its distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to claim. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
6. Eligible Claimants must keep their proof of purchase specified in How to Claim for their claim as proof of purchase ("Proof of Purchase"). If an Eligible Claimant fails to

produce the Proof of Purchase for their claim, as and when requested by the Promoter, the Promoter has the right to invalidate the Eligible Claimant's claim and the Eligible Claimant's right to a Cash Back. Purchase receipt(s) must clearly specify: (a) the store of purchase as a Participating Store; (b) the required product/s or service/s to be purchased to claim; and (c) that the purchase was made during the Promotional Period and prior to submitting a claim. If the Promoter invalidates a claim and forfeits the Eligible Claimant's right to a Cash Back, the Promoter may require a Cash Back already awarded to be returned to the Promoter.

7. Cash Back will be awarded to the person named in the respective claim and any claim that is made on behalf of an Eligible Claimant or by a third party will be invalid. If there is a dispute as to the identity of an Eligible Claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the Eligible Claimant.
8. The Promoter collects personal information in order to conduct the offer and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, offer suppliers and as required, to Australian regulatory authorities. Claim is conditional on providing this information. The Promoter may use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. Claimants should direct any request to access, update or correct information to the Promoter. All claims become the property of the Promoter. The Promoter will also use and handle personal information as set out in its Privacy Policy, which can be viewed at www.sanofi.com.au. The Privacy Policy also contains information on how claimants may opt out, access, update or correct their personal information, how claimants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. The Promoter will not disclose claimants' personal information to any entity outside of Australia.
9. The Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the Cash Back, any delay or failure relating to the Cash Back itself or failure by the third party to meet any of its obligations in these Conditions of Claim or otherwise.
10. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Claim restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the *Competition and Consumer Act 2010* (Cth).
11. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify suspend the Promotion and invalidate any affected claims, or suspend or modify a Cash Back.
12. The Promoter reserves the right, at any time, to validate and check the authenticity of claims and claimant's details (including a claimant's identity, age and place of residence). In the event that an Eligible Claimant cannot provide suitable proof, the Eligible Claimant will forfeit the Cash Back in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible claims, as applicable, will at the Promoter's discretion be deemed invalid and not eligible to claim a Cash Back. Claims containing offensive or defamatory comments, or which breach any law or infringe any third party rights, including intellectual property rights, are not eligible to claim a Cash Back. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically claim repeatedly is prohibited and may render all claims submitted by that individual invalid.

13. The Promoter reserves the right to disqualify claims in the event of non-compliance with these Conditions of Claim. In the event that there is a dispute concerning the conduct of the Promotion, the decision of the Promoter is final and binding on each claimant (including Eligible Claimants) and no correspondence will be entered into.
14. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or wilful misconduct) in connection with this Promotion or accepting or using any Cash Back (or recommendation), except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).
15. The Eligible Claimant will participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed and acknowledges that the Promoter may use any such marketing and editorial material without further reference or compensation to them.
16. The Promoter accepts no responsibility for any tax implications and the Eligible Claimant must seek their own independent financial advice in regards to the tax implications relating to the Cash Back or acceptance of the Cash Back.
17. Any ancillary costs associated with redeeming the Digital Vault Pays-enabled Prepaid Mastercard are not included. The digital Vault Pays-enabled Prepaid Mastercard must be activated within 2 months of issue and is valid for 12 months after activation. At expiry of the Digital Vault Pays-enabled Mastercard any unused balance will be forfeited. Eligible Customers will not receive notice prior to expiry. Card expiry and balance can be found on your mobile device in the Vault Payments app. The digital Vault Pays-enabled Prepaid Mastercard is issued by Vault Payment Solutions Group Pty Ltd pursuant to an intermediary authorisation between Vault and Flexewallet Pty Ltd AFSL 448066. See www.vaultps.com.au/terms for terms and conditions. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated.
18. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.