

Canon Australia & Canon New Zealand 2025 Summer Cash Back

TERMS AND CONDITIONS

- These terms and conditions govern the participation in this Canon Australia and Canon New Zealand 2025 Summer Cash Back (**Promotion**). Information and instructions on how to participate form part of these terms.
- Participation in this Promotion is deemed acceptance of these terms.

Eligibility

- This Promotion is only open to individual Australian and New Zealand residents aged 18 years and above who are not employees (or immediate family members of employees) of the Promoter or its related companies (**Participants**).
- To be eligible to submit a **Claim** (as described in clause 11), Participants must purchase:
 - a new (not pre-owned) genuine Canon product named in clause 77 (**Eligible Product**);
 - from an authorised Canon Australia or Canon New Zealand retailer in the Canon Australia and Canon New Zealand distribution channel;
 - during the period from 13 November 2025 to 4 February 2026 (**Purchase Period**), (together, an **Eligible Purchase**).
- Refer to www.canon.com.au/summer2025 (Australia) or www.canon.co.nz/summer2025 (New Zealand) for authorised Canon Australia and Canon New Zealand retailers. If in doubt, or if a particular retailer is not included in this list, please contact the Promoter to confirm whether the retailer is an authorised Canon Australia or Canon New Zealand reseller prior to your purchase. For clarity, Canon-branded products purchased from Amazon Australia are only eligible for this promotion where the Shipper/Seller for the product is listed as Amazon AU.
- Canon-branded products purchased from any source other than Canon Australia or Canon New Zealand's official distribution channel (including 'grey', 'parallel' or 'direct' imports) are not Canon Australia or Canon New Zealand products and are not eligible for this Promotion.

Eligible Purchase

- Participants who make an Eligible Purchase may submit a Claim for the cash back value corresponding to the Product purchased in the table below (**Cash Back Value**).

Product Name	Cash Back Value	
	AUD	NZD
EOS C400 EOS C80 EOS C70 EOS R1 EOS R3	\$500	\$500
EOS R5 Mark II EOS R5 EOS R5 C	\$250	\$250

EOS R6 Mark II EOS R8 EOS R7 EOS RP PowerShot GOLF	\$150	\$150
EOS R10 EOS R50 V EOS R50 Twin Kit EOS R100 Twin Kit PowerShot V1 PowerShot V10	\$100	\$100
EOS R50 Single Kit EOS R100 Single Kit	\$50	\$50

- Claims from Australian residents will be paid in Australian dollars, and claims from New Zealand residents will be paid in New Zealand dollars.
- Each authorised Canon Australia and Canon New Zealand retailer stocks different models, and availability of some products in a particular retailer may be limited. This Promotion applies while stocks are available. Contact your retailer for details.

How to make a Claim

- No more than 3 Claims may be made per person. Participants must submit all Claims online at:
 - www.canon.com.au/summer2025 (for Australian Participants); or
 - www.canon.co.nz/summer2025 (for New Zealand Participants).
- In order for a claim to be valid (**Claim**), Participants must:
 - provide all information requested in the Claim form, including the serial and model number of the Eligible Product purchased, their full name, phone number and valid email address;
 - answer five mandatory questions about their brand preferences;
 - attach a copy of a valid receipt for the Eligible Purchase showing payment made in full;
 - for Australian residents only, select whether they would like the Cash Back Value paid via a digital Visa gift card (**Virtual Visa Gift Card**) or bank transfer. New Zealand residents can only be paid the Cash Back Value via a bank transfer; and
 - submit the Claim by 18 February 2026.
- Claims cannot be amended after they have been submitted.
- It is the responsibility of the Participant to provide correct details. Delays and non-fulfilment of Claims that arise as a result of incorrect details are the responsibility of the Participant.
- Participants can contact the Promoter via email by 18 February 2026 at support@canonpromos.com.au if they need assistance with their Claims.
- No responsibility is accepted by the Promoter for late or misdirected Claims, and no correspondence will be entered into in relation to these Claims.

Processing and Payment

16. Participants must allow at least 3 business days for validation from the date that a Claim is submitted. Once validated, Participants will receive a confirmation email.
17. If a Claim is invalid, the Participant will receive notification of this via email, with the reason for the invalidity and the opportunity to supply additional information to support their Claim (if applicable) within 10 business days.
18. If a Claim is valid, the Promoter will either (based on the method of payment elected in the Claim):
 - a) (for Australian residents only) send the Virtual Visa Gift Card to the email address provided in the Claim within 10 business days of validation. Participants must follow the steps detailed within the email to use the Virtual Visa Gift Card. Use of the Virtual Visa Gift card requires Participants to follow the instructions provided; or
 - b) transfer the payment via bank transfer to the bank account detailed on the Claim. Payment will be made within 21 business days of confirmation that the Claim has been approved.

Additional conditions for Virtual Visa Gift Cards

19. The Virtual Visa Gift Card is issued by Heritage and People's Choice Limited trading as Heritage Bank ABN 11 087 651 125 (**Heritage**) pursuant to a licence from Visa Worldwide PTE Ltd. Blackhawk Network (Australia) Pty Ltd ACN 123 251 703 is Heritage's program manager for the Virtual Visa Gift Card. Use of the Virtual Gift Card is subject to Heritage's terms and conditions at: <https://incentivesgiftcard.com.au/terms-conditions/>. Card balance, transaction history and important notices about your Virtual Visa Gift Card are available free of charge, at www.myprepaidcentre.com.au or by calling 1800 778 619. The Promoter accepts no responsibility for the use or operation of any Virtual Visa Gift Card issued.
20. The Virtual Visa Gift Card is valid for 36 months from date of issue. Any ancillary costs associated with redeeming the Virtual Visa Gift Card are not included and are the sole responsibility of the Participant.
21. Any unused balance of the Virtual Visa Gift Card will not be awarded as cash. Redemption of the Virtual Visa Gift Card is subject to any terms and conditions of the issuer including those specified on the Virtual Visa Gift Card.

Collection of Personal Information

22. The Promoter collects personal information in connection with this Promotion in order to conduct the Promotion. The Promoter may, for the purpose of conducting this Promotion, disclose such information to third parties, including agents, contractors, service providers, suppliers and, as required, to regulatory agencies. Participation is conditional on providing this information.
23. Personal information collected by the Promoter in connection with this Promotion will be managed in accordance with its Privacy Policy (available at www.canon.com.au/Privacy-Policy for Australian residents, and <https://www.canon.co.nz/privacy-policy> for New Zealand residents) which contains information about access, correction and complaint processes.

24. The Promoter has engaged the services of Ideavour Pty Ltd trading as 'the XCollective' ABN 40 635 631 640 and known on their platform as 'Roilti' (**Roilti**) for this Promotion. Participants consent to Roilti processing their personal information in connection with this Promotion and Roilti's Privacy Policy (available at <https://www.pilgrimmcp.com.au/privacy-policy>). For more information, please contact Roilti. You can visit their website at www.roilti.com.

Conditions that may invalidate a Claim.

25. The Promoter reserves the right at any time to verify the eligibility of Participants and the validity of a Claim (including contacting the place of purchase), and to invalidate any Claim that is not in accordance with these Terms and Conditions, or to disqualify any Participant who tampers with the Promotion.
26. A Participant forfeits their right to make a Claim if the Eligible Purchase is subsequently returned or refunded for a change of mind.
27. If a Participant receives a Cash Back Value and subsequently returns or refunds the Eligible Purchase under a change of mind policy, the Promoter may invoice the Participant for the full amount of the Cash Back Value. The Promoter reserves the right to take appropriate action where the Participant does not pay the invoice.
28. Incomplete or illegible Claims may be deemed invalid, although errors and omissions may be accepted at the sole discretion of the Promoter.
29. The failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
30. If this Promotion is interfered with in any way or is not capable of being conducted as anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law to:
 - a) disqualify any Participant; or
 - b) modify, suspend, terminate or cancel the promotion as appropriate.

General

31. The Promoter will use reasonable efforts to ensure that the timeframes specified in these Terms are met, but Participants accept that time frames may vary due to circumstances outside the Promoter's reasonable control, including but not limited to postal delays.
32. Nothing in these terms limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the *Competition and Consumer Act 2010 (Cth)* in Australia, and the *Consumer Guarantees Act 1993* in New Zealand, as well as any other applicable implied warranties under similar consumer protection laws in the States and Territories of Australia and New Zealand (**Non-Excludable Guarantees**).
33. Except for any liability that cannot be excluded by law, including the Non-Excludable Guarantees, the Promoter (including its officers, employees and agents) excludes all liability for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion including: (a) any technical difficulties or

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equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any Claim that is late, lost, altered, damaged or misdirected (whether or not after receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; and (d) any tax liability incurred by a Participant.

34. Except where otherwise expressly stated otherwise, all money amounts in these Terms and Conditions are in Australian Dollars inclusive of GST.
35. The Promoter uses a commercially reasonable level of skill and care in providing its website and running the Promotion. However, with any digitally entered Claim, the Promoter cannot guarantee its website will be live or error free at all times during the Promotion, so Participants should leave ample time to submit their Claim.
36. If any provision of these Terms and Conditions is unenforceable for any reason, such provision shall be severed from these Terms and Conditions and the remaining terms will remain in full force and effect.
37. These Terms and Conditions are governed by the laws in New South Wales. All Participants submit to the non-exclusive jurisdiction of the Courts of New South Wales.
38. The Promoter is Canon Australia Pty Ltd of Building A, The Park Estate, 5 Talavera Road Macquarie Park NSW 2113 (ABN 66 005 002 951) Ph: 13 23 53 (**Promoter**). END